

## Rules

What's prohibited on the Derby Dash:

- Smoking
- Riding under the influence of alcohol or illegal drugs
- Abusive, threatening or obscene language or actions
- Physical or verbal abuse of another rider or the driver
- Standing while the vehicle is in motion
- Extending any body parts out the windows
- Firearms or weapons of any kind
- Shirt and shoes are required

The driver has the discretion to take measures if a rider engages in persistent inappropriate or dangerous behavior. Riders who violate the rules are subject to suspension of service or possible criminal prosecution.

Riders have the right to file a complaint regarding service. Contact Derby Dash Dispatch at 788-7433. Dispatch will take the call, document the complaint, and notify the Senior Services Administrator.

Note: Those with incontinence must be dry upon boarding the bus.

*The mission of the Derby Dash is to provide safe, accessible, and affordable transportation to all citizens who reside in the city limits of Derby, in order to enhance access to programs, services and activities which will improve their quality of life and help maintain their choice of lifestyle.*

## Summer Ride Card

Let the Derby Dash be your summer fun transportation!

The Summer Ride Card can be used annually June 1 through August 31.

The Summer Ride Card is good *only* for trips to Derby Plaza Theaters, Derby Public Library, Rock River Rapids, Derby Recreation Center and the Derby Senior Center.

The ride card may be purchased at any of the locations listed above and at both Dillons stores. One-way rides are \$1.50, round trips are \$3.00, or purchase a \$15 ride card good for 10 rides.



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### RecycleBank Coupon

If you recycle through Waste Connections and have signed up online to be a Recycle-Bank member, there is a coupon for the Derby Dash available at [www.recyclebank.com](http://www.recyclebank.com).

Derby Dash  
611 Mulberry, Suite 100  
Derby, KS 67037  
316-788-RIDE (7433)  
[www.derbyweb.com](http://www.derbyweb.com)

Updated September 2011

# Derby Dash



## A Guide on How to Ride the Bus



**788-RIDE**

## Overview

### Hours of Operation

7:30 a.m. to 4:00 p.m.  
Monday through Friday

Call 788-RIDE (7433)  
to request a ride. The  
bus will provide curb-  
to-curb service.

### Reservations

Make your reservations  
7:30 a.m. to 3:30 p.m.  
Monday through Friday.  
Riders are encouraged  
to call 24 hours in advance.

- Reservations will be accepted as long as time slots are available.
- Rides will be scheduled on a first-come, first-served basis. (Not all requests may be accommodated).
- Rides can be scheduled no more than two weeks in advance.
- Parents or guardians must schedule rides for children 10 years and younger.
- Reservations are made with a 30-minute pick up window. The bus can arrive 15 minutes prior to or 15 minutes after the scheduled pick up time. Upon arrival, the bus driver will wait no longer than five minutes.
- If a rider has waited more than 15 minutes for the bus, please call 788-7433.

The Derby Dash does not operate on city-observed holidays, including two days at Thanksgiving and Christmas.



## Ride Cards

A Ride Card must be purchased prior to scheduling a ride on the bus. A one-way ride is \$2, and a round-trip ride is \$4.

Ride Cards may be purchased at either Derby Dillons stores (317 N. Rock Rd. and 200 E. Greenway), the Derby Senior Center and City Hall, both located at 611 Mulberry Rd., and the Derby Recreation Center, 801 E. Market. Cards may be purchased in \$5, \$10, and \$20 increments. Ride Cards are nonrefundable.

Scholarships are available to provide discounted rates.

### Prepare to Ride

Riders are required to provide emergency contact information prior to scheduling a ride on the Derby Dash. Forms can be picked up at the Senior Center, 611 Mulberry Rd. Suite 100; completed over the phone by calling 788-7433; or downloaded on the city website, [www.derbyweb.com](http://www.derbyweb.com) (go to departments for "transportation").

### Cancellations

Cancellations must be made at least one hour prior to the scheduled pick-up time. Notice given less than one hour from scheduled pick-up time will be considered a "no-show." If a no-show occurs, the customer will still be charged for the ride.



## Accommodations

The Derby Dash will attempt to accommodate wheelchairs. Wheelchairs and other mobility devices must not exceed 48 inches in length, 30 inches in width, and 600 pounds in total weight (occupied). The driver will secure passengers in wheelchairs. Those who have difficulty climbing the steps of the bus may use the wheelchair lift to board the bus.



Derby Dash Dispatcher Sonya Dalton and Derby Dash Driver John Truex test the wheelchair lift prior to picking up riders.