

## **CITIZEN SATISFACTION SURVEY**

**Dated: May 5, 2011**

Surveys were sent to 400 residents in August 2010, 100 in each ward. Addresses were randomly selected from the residential water bill database. There were 125 responses, which is a 31% return rate. (In 2008, there was a 35% return rate and in 2009 a 25% return rate.) Comparative comments with the 2009 and 2008 surveys are included only if there was a 5% or greater difference in outcomes.

1. How long have you lived in the City of Derby?

1-4 years = 19 (15.2%)  
5-9 years = 19 (15.2%)  
10-19 years = 22 (17.6%)  
over 20 years = 62 (49.6%)  
no response = 3 (2.4%)

Nearly 67% of the respondents have lived in Derby for at least 10 years.

2. Why did you move to the City of Derby?

school system = 34 (27.2%)  
job = 49 (39.2%)  
it's a small town = 25 (20%)  
I've always been here = 6 (4.8%)  
combination/na = 11 (8.8%)

66% of the respondents moved to Derby because of a job or the school system. This compares to 73% in the 2009 survey. In 2008, 68% of the respondents moved to Derby because of a job or because it is a small town.

3. Where do you work?

City limits of Derby = 21 (16.8%)  
Wichita = 55 (44%)  
McConnell AFB = 10 (8%)  
Other = 31 (24.8%)  
na = 8 (6.4%)

44% of the respondents work in the city limits of Wichita. This number was 45% in 2009 and 37% in 2008.

4. How would you rate the City of Derby's leadership team on its ability to maintain Derby's positive community atmosphere?

Excellent = 34 (27.2%)  
Good = 66 (52.8%)  
Fair = 17 (13.6%)  
Poor = 3 (2.4%)  
combination/na = 5 (4%)

80% of the respondents rate Derby's leadership team as good or excellent. This compares to 86% in 2009 and 78% in 2008.

Why did you rate your response where you did?

Derby is moving in right direction but is losing some of the small town feel.

They are doing a good job.

Controlled growth, lots of parks, landscaping of roads, and walking and bike paths.

Because the city manager did not listen to the citizens of Derby with the use of one trash service company and even putting one of their own people out of business.

Schools, parks, and updated streets.

We have a forward looking group of individuals leading our city.

The city looks nice and well maintained with nice landscaping. We love the activities and concerts at High

Park and take walks there regularly.  
 New businesses continue to come to Derby.  
 Because of my drive into Derby I see strip clubs as I enter the city; that is not a positive look.  
 Always room for improvement.  
 Good is good.  
 Tough decisions not dealt with, too much politics, and too many spoiled people in Derby.  
 Derby's leaders have always tried to do the best for its people in the most positive way and continue to do so.  
 By being proactive the city has been on top of issues and has been able to plan and execute those plans while keeping that small city atmosphere.  
 I don't like water, trash situation or runners which cause city streets and parks to be closed; also poor leadership in schools, not enough teachers.  
 Lack of open records, or timely disclosure of minutes of DRC and council meetings.  
 Who is the "leadership team"?  
 I see people that take pride in their town.  
 The only reason I downgraded this from excellent is because of an encounter we had with the city attorney where he was hostile, offensive and unfeeling and seemed only to be interested in collecting revenue rather than properly judging our case on its merits. Is he accountable to anyone?  
 It seems to be a positive community except for the status of the schools: Buildings are old and falling apart and yet the community won't come together to support improvements that benefit housing market, etc.  
 Information from City, Informer, Library, Senior Center, overall appearance of the city and positive attitudes.  
 It really seems to be growing too fast.  
 Things seem to run ok.  
 Things look good but growing too fast.  
 Property taxes seem to be the only issue.  
 I have seen a few strange decisions, but overall good.  
 It seems that Derby's leadership has the best interests of Derby in mind.  
 From the community events I've attended.  
 I do believe some questionable activities take place in city and school affairs.  
 I have met several of our city leaders and trust their abilities. We continue to hear about and read of Derby's positive reputation.  
 I see it at work all the time.  
 Too much overhead in full/part time city government.  
 City staff works very hard to be honest and fair with our best interests in mind.  
 It is still growing and has been fair in the past.  
 The city seems to continually improve.  
 They seem to do a good job.  
 Sometimes they go a little too far on ordinances.  
 I don't believe anything is ever perfect.  
 Being chosen by outside groups as a good place to live is certainly a positive.  
 The team has the community's best interest first and look ahead for the future.  
 The growth is incremental, organized, and well planned.  
 I hear lots of positive comments on Derby. There is an evident plan for city growth.  
 Some things good, some things poor.  
 I think it is good but I do feel we should slow down on spending and building.  
 I keep track of traffic flow in Derby and 85% of all traffic signals are "red" so we burn time and fuel constantly. People from out of town tell us about red lights.  
 Everything I've read about Derby as a city has been positive, plus it rates very well in outside sources.

5. How frequently do you receive adequate information regarding city issues?

|              |            |
|--------------|------------|
| Always =     | 10 (8%)    |
| Frequently = | 62 (49.6%) |
| Sometimes =  | 49 (39.2)  |
| Never =      | 2 (1.6%)   |
| na           | 2 (1.6%)   |

89% of respondents frequently or sometimes received adequate information. This compares to 57% in 2009 and 53% in 2008 who frequently or always receive adequate information.

6. How frequently does the City of Derby's web site ([www.derbyweb.com](http://www.derbyweb.com)) meet your needs?

Always = 2 (1.6%)  
Frequently = 24 (19.2%)  
Sometimes = 43 (34.4%)  
Never = 40 (32%)  
combination/na = 16 (12.8%)

Most respondents (66%) indicated that the City's website sometimes or never meets their needs. Comments further indicate that most respondents seldom, if ever, visit the website. This compares to 93% in the 2009 survey and 73% in 2008.

Why did you rate your response where you did?

No website.

Never used.

Don't use it that much.

Don't look at it.

I use it sometimes.

I get most information from Derby newspapers.

I don't use it that much, but when I did use it, it was very helpful.

I have never gone to this site.

I don't have a computer.

I have never looked at it.

It seems we find out more information from the local newspaper.

Whenever I go to the web site to answer a question, I find the answer.

Don't have internet.

I need to look at it more often.

Have never used.

Never used.

When I have gone to the website, it has usually met the need or questions I may have.

I never used it, unless you subscribe to the Informer you don't get much information.

I never use it.

It's my fault if I don't check the City of Derby's web site.

I don't use it much.

Don't use the site.

Do not use the internet.

Very seldom use web site.

Never use it.

We don't use the website.

Don't go to it often.

Don't have a computer.

Didn't know there was one.

We do not work on computer/websites much.

I don't visit the site too much.

I never go there.

I don't really use the website.

Whenever I've needed any information it's been there.

Have never used.

Don't have a computer.

I see things posted on television.

Information is sometimes incomplete or vague.

We forget to look at it.

No website.

Rarely visit the site.  
 I seldom look at it.  
 I forget to use it.  
 Never used.  
 I have used only twice.  
 Don't look at it.  
 Seldom use website.  
 I don't go to the city site.  
 Minutes are late for most meetings, lack of financials.  
 Don't use.  
 I'm not much interested in computer networking.  
 I have never looked at it.  
 Have never used.  
 Good source for new residents.  
 Don't go there.  
 Always is a pretty high frequency.  
 The only thing I used it for was to get trick or treating hours and could not find them.  
 Never visited.  
 Don't spend much time on the computer.  
 Don't use.  
 Would like more information on Derby Young Professionals.  
 Don't use it much.  
 Don't watch it very much.  
 Didn't know there was one.  
 I watch television channel sometimes for information.  
 Never use it.  
 I only visit the site when I need information.  
 I have found what I needed the few times I have gone to the site.  
 I have only visited it a time or two to check on parade routes or times of events.  
 Anytime I need to know, I check there first.  
 Have never used.  
 I watch channel 7 but rarely go to the website.  
 Sometimes I have trouble finding exactly what I'm looking for.  
 Do not use web.  
 Do not use it a lot.  
 I get my news from newspapers.  
 I never remember to check the site.  
 I don't always watch unless it's an issue I'm interested in.  
 Normally I'm looking for something specific.  
 I seldom look at it.  
 I can find out what is going on by checking the web. The city seems to maintain transparency of the work they are doing.  
 Never used it.  
 Don't use.  
 Never use it.  
 I have only been on the website, but I found the information I was looking for.  
 Don't have a computer.

7. How often do you use the portal web site ([www.derbyks.com](http://www.derbyks.com)) to get the latest community information?

|           |            |
|-----------|------------|
| Daily =   | 0 (0%)     |
| Weekly =  | 5 (4%)     |
| Monthly = | 27 (21.6%) |
| Never =   | 84 (67.2%) |
| na =      | 9 (7.2%)   |

Nearly 67% of the respondents never use the portal web site to get the latest community information. This compares to 75% of the respondents from the 2008 survey.

8. What is your overall level of satisfaction with the City of Derby's community planning?

Excellent = 17 (13.6%)  
Good = 56 (44.8%)  
Fair = 23 (18.4%)  
Poor = 8 (6.4%)  
Don't know = 13 (10.4%)  
na = 8 (6.4%)

58% of the respondents rated the City community planning function as excellent or good. This compares to 57% from the 2009 survey and 66% in the 2008 survey who rated this function as excellent or good.

Why did you rate your response where you did?

The small town atmosphere seems to be going away.

No complaints.

I think they are doing a good job.

There are too many street and road construction projects going on at the same time.

I like the improvements in sidewalks, but why plant bushes are planted, but not maintained.

The quality of restaurants.

I don't know what you consider "excellent."

Without knowing what you are planning and why you're planning it, can I realistically rate this?

I am not well informed on this.

I feel confident the city is keeping our best interests at hand.

The quality of businesses, attractive neighborhoods, parks, bike paths, and recreation.

I don't care.

Slow down a little.

They could easily have used the old Dillon's store for the new library but instead spent millions of dollars on a new one.

In most cases I have agreed with the plans the city makes.

Bigger isn't always better.

All of our information comes from the Informer.

We need a flagship restaurant such as Panera, Outback, or Il Vicino.

I don't know anything about Derby's community plan.

I like the convenience of shopping, banks, senior center and activities.

Because of the statements I made above about sidewalk safety. I have almost been hit and have almost hit someone walking to Wal-Mart. The children or adults walking to the library should not walk in the street.

Not great, but not too bad.

You had a great opportunity to improve the city's image but blew it when planning businesses on Rock Road.

It could have been great but looks like every other small town. No planning.

By the look of Derby, except we have no downtown.

Development along Rock Rd has been going well; however, the situation along K-15 is going downhill.

The Charlie's Chicken site is an eye sore.

More business.

I see a lot of poor planning as far as getting facts and plans of other projects before acting.

It seems to take a long time for decisions, but maybe that is good.

Utilization of old library building was presented as a favorable extension for the Sr. Center.

The end result was very different. The city manager pushed her plan with little regard for citizen input or the "promises" made to get the library bond passed.

Sometimes I don't agree.

I believe it's a good city.

We have many of the extras of the "big" city, yet remain small town.

I feel that through the years we have grown in the right direction especially since the new commercial developments have been added to our community.

K-15 seems like an afterthought.

Way too much concern with sign placements and policing individual rights of citizens.

Derby parks and streets are kept up and new businesses are welcomed.

Although it seems most decisions are good, two over the past years were very bad; shooting down Eric Tauer's proposal to build a hotel/conference center near 71st/Rock, this would have been such a better location than where Derby's hotel is now, plus if the leadership couldn't "trust" Eric, whose family, including himself have given so much to Derby, who can you trust? Franchising trash service, making it illegal for legitimate businesses to operate in a community is something you might expect in a communist country but never in America where freedom, including free enterprise, is supposed to trump government dictating choices to the people (or the people's businesses). That this happened in our own city of Derby is disgusting.

What exactly do they do?

School boundary lines make no sense. Commercial development is pretty good.

Info from Informer, street updates hike/bike path, Mulvane/Derby cooperation.

For the size of the town.

Heavy-handed with citizen needs or wants.

Raising peoples taxes seems to be the city's main issue.

We need more schools and would like to have the YMCA here not the DRC.

Keeps family activities.

I sometimes feel they city has its own agenda.

I think more should be done with aligning entrances to businesses off of city streets. They don't line up and you have cars from both sides turning towards each other.

I never knew it existed.

I need to keep better informed about the city planning meetings.

They are doing a great job.

I don't know much about city planning.

Street signs don't have the proper numbers along with the names for GPS tracking, such as 71st and 63rd.

9. What is your overall level of satisfaction with how traffic moves within the City of Derby?

|                  |            |
|------------------|------------|
| Excellent =      | 18 (14.4%) |
| Good =           | 78 (62.4%) |
| Fair =           | 22 (17.6%) |
| Poor =           | 3 (2.4%)   |
| combination/na = | 4 (3.2%)   |

80% of the respondents rated their satisfaction with traffic flow as good or fair. This is identical to the 2009 survey. In 2008 74% of the respondents rated traffic flow as excellent or good.

Why did you rate your response where you did?

Certain traffic signals seem to not operate properly in inclement weather (rain or snow).

Need to increase the speed on K-15 to at least 35.

Not as excellent as it used to be; there is much more traffic.

In general there are good thru streets at key points and I like that subdivisions then have limited traffic. it has increased 100% past few years

K-15 has a slower rate of traffic than Rock Rd, or the outer roads on K-15. Madison is so slow.

We realize there is a school on Madison but traffic limits are too slow.

Too fast on Madison. Not enough supervision at high school before and after school on Madison to Rock.

The speed limits on the edge of town are too slow; no good east to west road.

Always room for improvement.

K-15/Buckner gets backed up; Frontage Rd (Nelson Drive); Patriot/Nelson intersection;

Nelson/71st can be tricky and Burger King did not help that situation

The infrastructure is fine, but the timing of maintenance/road work projects is often poor, such as striping the school parking lot on the 1st day of school in 2010, and work on K-15 and Rock Road simultaneously.

Traffic is becoming more of an issue as the city grows.

No backups or delays.

Now that Buckner has been repaired and has a better traffic plan.

It's OK, not much traffic anyway.

It seems ok, but needs to be consistent on speed limits like Rock Road & K-15. It is all over the place. I have never had any problems with traffic moving except trying to turn onto Rock Road around 5 or 6 p.m. Reasonable number of stop lights along busy roads.

Rock Road @ 40 mph & 45 mph is very helpful. A major portion of Meadowlark @ 45 mph is helpful. We have never noticed any major tie-ups or delays.

Road work is completed in a timely manner and traffic flow is good.

Pretty much clear sailing.

Traffic along Rock Road is getting a little heavy.

No problem with traffic yet.

Roads and routes are good, but the drivers are not.

There is always room for improvement.

Somebody has traffic light-itis. I think the roundabout at Buckner/Meadowlark is much better.

Flow means not having to stop at every corner and that is what the city is becoming.

Traffic control is more than adequate.

Seems to move in a satisfactory manner.

Doesn't seem to be a lot of traffic problems.

There are bottlenecks around schools when in session and a dangerous intersection at

K-15/Meadowlark and K-15/Red Powell.

There are some areas that need stop lights and a bridge is needed on Kay Street.

More people need to stop at stop signs; we either need to raise the speed limit or enforce the one we have.

Easy to get around town; there are still roads that need work.

We lived in Texas, anything is better.

The fire house moved to Rock Road, and now trucks have to respond to the west side of town, why roll the huge trucks for every call? Let the smaller trucks call for large trucks.

Could use more traffic signals and/or 4-way stops.

It's just amazing the amount of traffic Rock/Patriot/Meadowlark carry. But guess that is due to growth and not much can be done about it.

Except when school gets out.

Although we are noticing more congestion on weekends, and prime travel times to and from work.

Red lights need to be in sync; the red light at Meadowlark/K-15 is a nightmare!

Buckner changes are a joke.

I have no problems getting around town.

I love the small town feel and slow traffic speed limits.

We would like to see the Woodlawn side of Madison/Woodlawn expanded to 2 lanes and a turn lane, like it is on Madison.

30 mph on 4 lanes of traffic on Madison between Rock/K-15 is a bit slow. I'd like to see at least 40.

Rock Road is too busy; it would be easier to drive if pedestrians used the available sidewalks.

Watching traffic when driving.

It moves pretty well.

30 mph speed limit on Madison is too slow; K-15 north bound is too slow.

K-15 needs to be faster than 30 mph.

I don't understand 30 mph on Chet Smith, 45 mph on Meadowlark, or the crosswalk by post office.

There are places where left turn lanes were not installed; traffic lights are not set very good; and left turn lane signals come on when no one is in the left turn lane.

I live off of Buckner and am still getting over the recent construction issues.

Rock Road is getting busy.

71st from Rock to Woodlawn should be 35 mph - this might keep the "race cars" from going 60 mph.

Double yellow lines at Briarwood/71st need to be split so a left turn can be made; this also needs to be done at 71st and the new Dillons Marketplace east entrance.

I am always able to get where I need to be.

Generally good - we live in the area of James/Dry Creek. We have had several incidents after dark with one fatality and several very serious injuries. There are several dips east of Dry Creek and it seems to be fun to see how fast you can hit those low spots. One death is too much!

I think traffic moves quite well.

Better because of street repairs and new right hand turn lanes in the last few years  
Traffic continues to steadily increase on the limited main roads in and out of Derby.

During heavy times traffic moves slowly but it does move  
There are areas that could be improved.

I know you need jobs for certain people but I hate the fact that you pay someone to mess with the city lights.

Leave the lights alone and make them all sensor tripped.

Good, but traffic moves awfully fast on Madison; it is hard for walkers to cross the street.

Some areas are getting a little congested.

No problems with traffic.

Traffic moves easily.

For the most part traffic flows well; there are a few problem areas or problem times.

10. If you have had contact with the City of Derby's Fire & Rescue Department within the last 12 months, please rate the quality of that experience.

|                  |            |
|------------------|------------|
| Excellent =      | 20 (16%)   |
| Good =           | 8 (6.4%)   |
| Fair =           | 0 (0%)     |
| Poor =           | 9 (7.2%)   |
| Don't Know =     | 42 (33.6%) |
| combination/na = | 46 (36.8%) |

Nearly 70% of the respondents did not have contact with the City's Fire & Rescue Department or did not provide a clear response to the question. Of those residents who did, rated their experience as excellent.

Why did you rate your response where you did?

Because they know their business.

Except need to change our physical address, and we got the run around; when questioned why were given the runaround everyone pointed fingers at someone else.

I had a heart attack recently and the response was excellent.

Very timely, thanks to them all.

I haven't used, but do have high opinion of the fire department.

I talked to them about a lifesaving device my company purchased to let them know we had it.

Very quick and nice; I know I can trust them.

EMS responds very quickly and professionally.

I have always had positive experiences with DFD.

I needed fire department for fireplace chimney fire (excellent). I needed EMS for medical attention (excellent).

Years ago we had to call we were very pleased.

Response is fast and great.

I have had an excellent response with that department.

11. If you have had contact with EMS service provided by Sedgwick County within the last 12 months, please rate the quality of that experience.

|                  |            |
|------------------|------------|
| Excellent =      | 14 (11.2%) |
| Good =           | 7 (5.6%)   |
| Fair =           | 0 (0%)     |
| Poor =           | 0 (0%)     |
| Don't Know =     | 51 (40.8%) |
| combination/na = | 53 (42.4%) |

40% of the respondents had no contact with Sedgwick County EMS in the past 12 month.

Of those that did, 11% had an excellent experience.

12. How visible is the City of Derby's Fire & Rescue Department in the public?

|                |            |
|----------------|------------|
| Very Visible = | 49 (39.2%) |
|----------------|------------|

Reasonably Visible = 61 (48.8%)  
 Not Visible = 4 (3.2%)  
 Don't Know = 7 (5.6%)  
 na = 4 (3.2%)

88% of respondents felt that the Fire & Rescue Department was reasonably or very visible in the past 12 months.

13. How visible is the EMS service provided by Sedgwick County in the public?

Very Visible = 36 (28.8%)  
 Reasonably Visible = 56 (44.8%)  
 Not Visible = 12 (9.6%)  
 Don't Know = 14 (11.2%)  
 na = 7 (5.6%)

Over 70% of the respondents felt that Sedgwick County EMS was reasonably or very visible in the past 12 months.

14. How safe do you feel with the City of Derby's Fire & Rescue Department services?

Very Safe = 66 (52.8%)  
 Reasonably Safe = 48 (38.4%)  
 Somewhat Safe = 8 (6.4%)  
 Very Unsafe = 0 (0%)  
 na = 3 (2.4%)

91% of the respondents felt reasonably or very reasonably safe with the City's Fire and Rescue Department services.

15. Does the City of Derby's Fire & Rescue Department provide adequate response to emergencies?

Yes = 53 (42.4%)  
 No = 2 (1.6%)  
 Don't Know = 64 (51.2%)  
 na = 6 (4.8%)

Of the 40 respondents who had an opinion, 95% felt that the City's Fire & Rescue Department provided adequate responses to emergencies.

16. If you have visited or used a City-operated facility such as City Hall, Library, Senior Center, Police/Municipal Court Building, or a fire station within the last 12 months, please rate the maintenance and cleanliness of the building.

Excellent = 65 (52%)  
 Good = 32 (25.6%)  
 Fair = 0 (0%)  
 Poor = 0 (0%)  
 Don't Know = 16 (12.8%)  
 na = 12 (9.6%)

78% of the respondents felt that the maintenance and cleanliness of City-operated facilities were excellent or good. This compares to 65% in the 2009 survey and 77% in 2008.

Why did you rate your response where you did?

Visits to senior center.

Senior center has great programs but tight space in some areas.

The new library is great.

All public buildings - inside and out - are very nicely kept.

The new library is great.

The senior center is an excellent place. I think they should have gotten all the space when the library moved.

The buildings were clean and well maintained.

I've been intending to write Kathy Sexton regarding the library interior temperature.

It is too warm in the library; 77 to 78 degrees is unacceptable for the staff or patrons. Fans going are a very poor excuse for comfort when the building is new and supposedly well-designed in every way. Yes, the outside temp has been over 100 degrees but the library has been "under cooled" all summer!! Either lower the temp or install ceiling fans. The staff has been appealing to the city. The senior center is the only one we have been in, but it was very clean and well maintained.

Very clean and courteous.

Love the new library.

The library is wonderful.

The library is very clean, but a lot of wasted (high) space.

Through observation.

The new library is state of the art.

Good knowledgeable supervisors and employees.

I have yet to see a dirty facility in Derby. It's a great asset, knowing you are entering a clean, safe place.

Observation.

Looked neat.

Clean, beautiful facilities.

I feel outside city hall, when icy, they need to use more salt on walks.

The new library is great. Police department is always in great shape.

Visits to library, city hall and senior center.

The new library is great.

Very clean, but don't understand why city vehicles reserve parking spaces so close to the south and west parking lots when Seniors could use those spaces.

I have been in in city hall only one time in the last 12 months and it looked very good.

Library is a very good facility.

Library very clean.

The new library is great.

The library is beautiful.

Always great.

All buildings are kept up; but I still don't agree with the need of a \$10 million library.

Any time I have been in a city building they have always been clean.

All the areas look really nice.

I have provided books and found facilities to be very clean and organized.

My contacts with any of them are rare.

The places I have seen are always well maintained.

The library appears to be maintained inside and out; I have not visited the other places.

Great customer service and short waiting period.

Great library.

Good knowledgeable supervisors and employees.

17. If you rated your experience as "fair" or "poor" on question 16, which facility was in that condition?

|                  |             |
|------------------|-------------|
| City Hall =      | 3 (2.4%)    |
| Library =        | 3 (2.4%)    |
| Senior Center =  | 0 (0%)      |
| Police/Court =   | 0 (0%)      |
| fire station =   | 0 (0%)      |
| combination/na = | 119 (95.2%) |

18. How safe do you feel in your neighborhood after dark?

|                   |            |
|-------------------|------------|
| Very Safe =       | 60 (48%)   |
| Reasonably Safe = | 58 (46.4%) |
| Somewhat Safe =   | 6 (4.8%)   |
| Unsafe =          | 0 (0%)     |

na = 1 (.8%)

Over 94% of the respondents felt reasonably or very safe in their neighborhoods. This compares to 89% of the respondents in the 2008 survey.

19. If you have had contact with the City of Derby Police Department, including their dispatchers, within the past 12 months, please rate the quality of that contact.

Excellent = 24 (19.2%)  
Good = 23 (18.4%)  
Fair = 4 (3.2%)  
Poor = 3 (2.4%)  
Don't Know = 30 (2.4%)  
na = 41 (32.8%)

Of the 54 respondents who had contact with the Derby Police Department in the last 12 months, over 86% rated that contact as excellent or good. This compares to 73% in the 2009 survey and 84% in 2008.

Why did you rate your response where you did?

An officer came out to take care of a wild animal on a weekend.

Some officers are condescending.

I think the response is good.

I always have been treated with courtesy and all have been very helpful.

Responded in good time and was helpful.

The officer we spoke with was professional and up front. Unfortunately the crime was committed at DHS so there wasn't anything DPD could do without the school's cooperation.

Very polite and helpful.

Responded quickly and officer was efficient and polite.

Get rid of the speed traps, they give a bad impression of Derby.

When I called the 788 number, I was pleased with the response.

I contacted the police about flooding on our court since it was after city hours. I was pleased with the response time but there was no city employee available to drain the court. I had to wade knee deep with a 10 foot long 2x2 and unplug the drain.

Not very prompt.

They were quick to respond when our alarm system went off and we could not be notified.

My problem was resolved instantly.

A few Derby officers are a little full of themselves, but most do a good job.

Years ago I had them here once.

The are polite, concerned, non-biased, and quick to respond.

Very responsive to a call made there several months ago and I frequently see them in our neighborhood.

Quick to respond.

Writing traffic tickets seems to be PD's main objective; should be to protect and serve the public.

Police officers are over zealous.

Rude officer and unable to resolve ticket issue so I had to pay a fine for a ticket I did not deserve.

The officer way out of line, and several of my neighbors have had a similar experience with her.

I had some vandalism and the officer didn't take it serious - he didn't want to fill out a report.

Always polite and friendly with exception of an officer who pulled me over at 11:00 p.m. one evening.

I truly believe he was looking for a DUI because I had not done any of the things he said I had done.

When he saw two small children in the back of the van he let me go with no warning or tickets.

He picked the wrong car that night, too bad for him.

National Night Out.

I have had some vandalism and police responded quickly and with interest.

20. How visible is the City of Derby Police Department with the public?

Very Visible = 68 (54.4%)  
Reasonably Visible = 50 (40%)

Not Visible = 0 (0%)  
Don't Know = 1 (.8%)  
na = 6 (4.8%)

Of the 118 respondents who had an opinion, 100% felt the department was reasonably or very visible.

21. Does the City of Derby Police Department provide adequate response to emergencies?

Yes = 45 (36%)  
No = 2 (1.6%)  
Not Sure = 8 (6.4%)  
Don't Know = 58 (46.4%)  
na = 12 (9.6%)

Of the 47 respondents who had an opinion, 95% felt that the Derby Police Department provided adequate response to emergencies. This compares to 94% in 2009 and 98% in 2008.

Why did you rate your response where you did?

My recent experience with police department after a fall.

There are too many officers on duty; they need to focus on safety, not generating revenue through speed traps at edge of town.

When I called, they caught the kids.

Although I appreciate knowing the police department checks open garages, I thought it was overkill the night we had hail predicted so I pulled my truck in far enough to protect the windshield and then got a letter about my garage being open that night.

I called ambulance once, the police came first.

We see them respond to traffic accidents all the time.

Animal control is slow.

If it's a traffic ticket, their response is excellent.

I see 2-3 cars sitting in parking lots way to often.

I know people who have needed them.

They do safety checks regularly around my neighborhood and have advised our family when potential risks arise.

We had backyard trespassers last year and the officer came within 3 minutes of the call.

I have no knowledge if they do or not.

22. How frequently does the City of Derby fulfill your need for recreational facilities?

Always = 24 (19.2%)  
Frequently = 47 (37.6%)  
Sometimes = 36 (28.8%)  
Never = 10 (8%)  
na = 8 (6.4%)

For 85% of respondents, the City of Derby always, frequently, or sometimes fulfills their recreational needs.

Why did you rate your response where you did?

Derby Golf and Country Club.

I don't go out that much to use them.

Derby offers a nice variety.

Because of the DRC.

We are older so don't expect they can do much for us; would like to see a senior swim day at water park.

I use the parks and DRC.

Water park is nice; High Park and activities are nice.

High Park is nice.

High Park is nice as is the DRC and water park.

I love the walking paths.

DRC, Derby Twins home games; I would love an "over 21" night at RRR each summer.

Use of Rock River Rapids, High Park, and library.

Better use of the river.

Although I do not use the facilities much I have heard no complaints from friends or family that do use them.

I like the water park and High Park.

We have a great DRC to exercise; our Senior Center has trips and classes to attend.

Our family & grandkids use the DRC, High Park and other parks throughout the year.

I use the parks occasionally.

I am homebound.

I rarely use recreation.

I wish DRC was not so costly, my tax dollars built it but I cannot afford to use it.

Parks are good.

I seldom use them.

I haven't used any.

There are a lot of planned activities for holidays, Derby Days, and other events.

Derby has a good golf course and DRC; I also attend many events in Wichita.

DRC has limited hours of operation & programs such as Upward at the 1st Christian Church are run with more success.

DRC provides all sorts of activities as does the senior center.

I don't have a need, but it seems as though there are plenty of facilities to meet community needs.

I only use DRC.

Good parks & bike trails.

I just use High Park.

I use YMCA's in Wichita because they are better in all areas; the DRC staff and management need attitude adjustments.

The facilities are there, I just don't use them.

Great DRC & senior center.

Great water park.

I rarely leave Derby for anything, including recreation.

I use the DRC, senior center, Derby Country Club, visit parks, and ball diamonds.

More activities like golf could be offered.

Rock River Rapids needs to open sooner and not close when school starts.

Would be more if YMCA was here.

It's hard to keep duck/goose droppings off sidewalks; need little better upkeep of older parks.

Don't use or need them.

I wish we had a "Y" that would have put in a water park and then not had the sales tax and levy.

We use high park.

Great parks.

I use the DRC and am happy with the services.

Excellent facilities and programs.

I very seldom participate in recreation here; I am sorry the vote to make the golf course public did not pass.

The DRC is way to expensive; the monthly fee should cover all exercise programs and only personal trainer should be extra.

Fantastic park system.

Not a big need for me currently.

My wife uses DRC.

I don't have many occasions to use these facilities.

I have used the enclosed area at High Park and have fished there a few times.

Because my kids are grown and gone, we only go to the ball fields to watch friends.

My interests are elsewhere (symphony, concerts, museums, etc.).

There is a need for a place for teenagers to meet.

There are good parks, walking paths, and the DRC.

Adequate facilities.

Fishing.

There are a lot of activities going on, I just don't get out much.

23. Does the City of Derby provide an appropriate selection of recreational facilities without unnecessary duplication of facilities in neighboring communities?

Always = 23 (18.4%)  
Frequently = 63 (50.4%)  
Sometimes = 16 (12.8%)  
Never = 4 (3.2%)  
na = 19 (15.2%)

82% of the respondents feel that the City sometimes, frequently or always provides an appropriate selection of facilities.

24. Rate the maintenance of the City of Derby's parks.

Excellent = 45 (36%)  
Good = 64 (51.2%)  
Fair = 9 (7.2%)  
Poor = 1 (.8%)  
Don't Know = 3 (2.4%)  
na = 3 (2.4%)

87% of respondents felt that the City's parks were maintained at a good or excellent level of satisfaction. This compares to 83% in 2009 and 74% in the 2008 survey.

25. How well are your recreational expectations met by the City of Derby's park facilities and hike/bike paths? *City parks include: Amber Ridge, Brookwood, Crane, Duck Creek, English, Garrett, Glen Hills, Hand, High, Oak Forest, Oakie Payne, Oakwood, Phillips, Rainbow Valley, Riley, Rock River Rapids, Skate Park, Springcreek Stone Creek, Tanglewood Ball Fields, Triangle Veteran Memorial, Ward Clements, Washington River, Woodland Valley, Woodlawn and Zollinger.*

Excellent = 36 (28.8%)  
Good = 66 (52.8%)  
Fair = 5 (4%)  
Poor = 0 (0%)  
na = 18 (14.4%)

Nearly 82% of respondents feel that their recreational expectations are being met by the City's park facilities and hike/bike paths at an excellent or good level. This compares to 77% from the 2009 survey and 69% from 2008.

Why did you rate your response where you did?

I use High Park & Garrett Parks and they are great.

Parks are nicely kept.

The Skate Park is a nice addition and attention to it has been appreciated.

love the hike/bike paths.

Need a significant park on the north side of town: With Garrett/High Park on south and

Stone Creek/Duck Creek on north, there is no comparative park on the north side of town.

There is a continuing need to increase shade.

We have more and of better quality than most city's.

I'm not a park person

There seems to be ample parks and bike paths for a town of this size.

Parks are usually in good condition; the trash is picked up but goose droppings are a real problem.

I don't use the parks a whole lot.

I love the new bike paths.

The city has more than enough.

There are some very nice parks in Derby.

The hike/bike paths are good, and so is the facility at High Park for soccer and baseball.  
 We have great parks that are always clean.  
 I think we have excellent parks that are well maintained.  
 Parks are numerous and well maintained.  
 There are available walking/bike paths for all ages.  
 I think the city could benefit from a dog park, it wouldn't have to be as big as Chapin Park in Wichita.  
 The one big wish I have that is to make the hike/bike paths with a more natural surface to complement the concrete since concrete is the worst of all surfaces to walk or run on.  
 I only use High Park and RRR and they are always great.  
 I believe they put the hike/bike paths without consideration of safety/welfare.  
 For example, the hike/bike proposed along side the hole 12 at the Derby Country Club.  
 I wish there was a sidewalk from Madison to high school and from library to Tanglewood.  
 We frequently use parks for play, picnics and recreation; they are always clean and well maintained.  
 My grandkids have enjoyed the swimming pool.  
 The parks look great, are very accessible, and have lots of options.  
 We mostly use Hand Park.  
 In my neighborhood, the parks are very nice.  
 I would like to have longer hours at the DRC on Fridays & Saturdays. It would be an asset to have it open for families in the evenings on Friday and Saturday nights a few times a month.  
 The hike/bike paths are great.  
 I believe the city does well with what it has.

26. Please circle all of the City Park Department's Special Events you have attended this year.

- Arbor Day = 3 (2.4%)
- Garden Tour = 18 (14.4%)
- Fourth of July = 56 (44.8%)
- City Tree Lighting = 17 (13.6%)
- na = 31 (24.8%)

75% of the respondents attended at least one of the Park Department's Special Events this year. This compares to 100% from the 2009 survey and 54% from 2008.

27. What is the condition of the City of Derby's streets?

- Good = 33 (26.4%)
- Mainly Good = 80 (64%)
- Mainly Bad = 6 (4.8%)
- Don't Know = 2 (1.6%)
- na = 4 (3.2%)

90% of the respondents noted the condition of Derby's streets as good or mainly good.

Why did you rate your response where you did?

The streets seem to be maintained and fixed when requested.  
 Woodlawn, on Buckner from 63rd to 71st, is in bad need of repair.  
 71st has problems, but the other areas are good.  
 I appreciate the improvements that have been made in the past year.  
 The east side is nicer and newer than the west side, but for the most part streets seem to be maintained on the west side.  
 The resurfacing of Madison was handled well, and the result is wonderful.  
 You have fixed the worst.  
 Great job on Buckner resurface, we like the new banners.  
 Better than other towns.  
 Some streets like Buckner, west of K-15, have not seen repair in a long time; but most are good.  
 My neighborhood and my street need repair now.  
 Some streets may need repair due them being traveled on a lot.  
 Our road needs an improved surface.

The resurfacing of Madison was a big improvement; some residential streets are in only fair condition. Due to the economy, it is always difficult to maintain streets adequately. Streets west of K-15 are not well maintained. Streets are well kept. There are some streets in need of attention but I trust they are on the schedule. Better than Wichita. No a good plan to fix side streets by pouring tar in all the cracks. The main streets are generally well maintained but side streets are in need of repair in many areas. Some need repair, but I'm sure they'll be fixed soon. Woodlawn past 71st is ridiculous but other than that, streets are good, especially lately. Not too many pot holes, bumps, etc. Meadowlark is terrible with the ridges in it, as well as north Rock Road/Patriot with ridges; these street should have been paved smoothly like other cities do. Stimulus money helped with the streets that were not in good repair. I have no trouble on the roads. I think repairs are done when needed. The resurface work is good. I'm tired of paying for front end alignments. Most streets are clean and no pot holes. We are blessed with our paved and well maintained roads. Some roads better than others, but they are all fixed. There are always some that need work, but overall our streets are very good. They seem to be good for my needs. Most are good in comparison to other towns of similar size and population. Rock Road north of Patriot is very bumpy you need to either fill in the bumps or resurface: Believe it or not there are plenty of bumps on Rock Road between James and 71st. I see regular maintenance being done. Some streets have deep cracks. The new pavement on Rock Road has eliminated the 100+ bumps. Most of the time, problems are fixed quickly.

28. Please rate the City of Derby's snow removal process on primary and secondary streets. This does not include residential streets or cul-de-sacs.

|               |            |
|---------------|------------|
| Good =        | 36 (28.8%) |
| Mainly Good = | 67 (53.6%) |
| Mainly Bad =  | 11 (8.8%)  |
| Don't Know =  | 5 (4%)     |
| na =          | 6 (4.8%)   |

77% of the respondents felt that the City's snow removal process was good or mainly good. This compares to 82% from the 2009 survey.

Why did you rate your response where you did?

When you can't move up and down your street, that is no good. I have no problems once I get to the primary streets. I have had no problems. Interior streets turn icy & Woodlawn/Forest Park can be dangerous. I have always been able to get where we needed to go. I greatly appreciate the brine mix for ice and snow removal except when piled deep at main street entrances from side roads. I have come close to being hit because of having to bust through these piles and slide into traffic. My street does not get any snow removal. Sometimes they are slow. Removal seems quick and adequate. Removal is done in a timely manner.

I don't get out much if weather is bad, if I do the streets seem reasonably clear.

Why can't the city clean residential streets; we pay their wages?

The city plows my street.

It seems in last few years there has been great improvement in getting snow removed on some prone to slick residential spots. Thank You.

I don't get out much when it snows.

We do need more removal on residential streets because it is really hard to get around sometimes.

After you get on the main streets you can get around fine.

Snow removal equipment is very visible during bad weather.

Our street is the dumping ground and we live on a slope.

It's a hard job to keep up with a storm, they try and that's all they can do.

Main arterials are always clean.

Our neighborhood streets (Oakwood Valley) not always cleaned off in a timely manner but the main streets are.

I use sidewalks regardless of snow & weather; the City blades the snow on the sidewalks and leaves it. Too much salt, too soon.

I live in a cul-de-sac and we seldom have snow removal.

We moved here from the northeast, Derby does not really get snow bad enough to really require snow removal.

Seem to be doing well, our cul-de-sac gets done.

I only use primary streets.

I'm tired of getting stuck in snow.

Snow removal could be better on secondary streets.

The City doesn't plow snow onto sidewalks next to street near schools so kids can't walk on them.

The city takes care of the major streets quickly.

The city needs to be sure main school routes are clear.

We use Buckner and Patriot and they are well maintained.

The city does an excellent job with main roads.

The city needs to get snow removal lessons from states up north; access streets need to be cleaned so people can safely stop at the stop signs - especially on inclines.

Main streets are always top priority so it is very easy to get around.

It seems it's pretty easy to get out to the main streets when it snows, they are pretty easy to travel on.

The street in front of my business doesn't get any attention - the city seems to think the Skate Park is more impo

29. Please rate the quality of the City of Derby's water.

|             |            |
|-------------|------------|
| Excellent = | 18 (14.4%) |
| Good =      | 73 (58.4%) |
| Fair =      | 22 (17.6%) |
| Poor =      | 3 (2.4%)   |
| na =        | 9 (7.2%)   |

76% of the respondents feel that the City's water quality is good or fair. This compares to 75% of the respondents in the 2009 survey who felt that the water quality was excellent or good.

30. Please rate the pressure and reliability of the City of Derby's water.

|             |            |
|-------------|------------|
| Excellent = | 30 (24%)   |
| Good =      | 76 (60.8%) |
| Fair =      | 10 (8%)    |
| Poor =      | 2 (1.6%)   |
| na =        | 7 (5.6%)   |

Nearly 85% of the respondents feel that the City's water is provided with good or excellent pressure and reliability.

31. Please rate the value of the City of Derby's water in relation to its cost.

|             |            |
|-------------|------------|
| Excellent = | 10 (8%)    |
| Good =      | 51 (40.8%) |

Fair = 40 (32%)  
Poor = 8 (6.4%)  
na = 16 (12.8%)

Over 72% of the respondents feel that the City's water is a good or fair value in relation to its cost. This compares to 49% from the 2009 survey who felt that the City's water was a good or excellent value. In 2008, 54% felt that water was a good or excellent value.

Why did you rate your response where you did?

We always pay more than Wichita, even when we get their water and we still had our own water supply. Water rates have increased compared to a few years back.  
I have no idea what the quality of water is but water is an invaluable resource; of course don't want higher rates. It is higher than others.  
The water quality is good with no softener required.  
Although we use a well to water our yard, I feel the overall costs are pretty fair.  
Since the rate dropped a few years ago it is good.  
Our rates go up when Wichita's increase, but the water is much better (softer) than previous years.  
I have no problem with quality.  
We have a well because watering our corner lot was cost prohibitive with city water.  
The summer bills are too high.  
Seems like water is a pretty high commodity.  
We will not drink the water because it tastes bad.  
I feel this is average, not excellent but not poor.  
It's a little high.  
It was awful the first time we lived here but it is 100% better now. Cost is what it is and since it's so much better  
The cost is still too high but there isn't anything you can do.  
The cost for the infrastructure was incredibly high.  
I filter and use a water softener, so cost is high to use the water.  
To me the cost seems high, but perhaps it isn't; I just don't know.  
The charges for sewer are way too high but water rates seem reasonable.  
What does all the sewer money get spent on anyway?  
No idea really since I don't keep track of it; the bill comes in and I pay it.  
I believe I read our water is cheaper than Wichita, so excellent.  
Derby compares favorably to other places we have lived; the cost is somewhat higher but not prohibitive.  
Cost is too high.  
I notice our water is sometimes cloudy.  
I'm tired of water rates going up.  
I guess we had better be glad we have water.  
The price is not bad for the water we get.  
The price seems high.  
There are no problems with water costs; I'm just thankful for reliable water service.  
We just don't water the yard any more so we can afford to drink, bathe and have clean clothes.  
Always wish it was cheaper.  
The sewer charge should not go up in the summer when most of the water increase is for lawns.  
We are on rural water, so can't fully evaluate.  
The water is very good and my pressure is excellent.  
We have a well.  
The water is fair, but the sewer cost is ridiculous.  
There is not much pressure to make my kitchen faucet aerate; other than that not bad.  
I'm not sure how we compare with other communities.  
We don't have city water.  
For a water bill to run over \$150 a month is bad.  
Derby's water is the highest price I've ever paid (adjusted for inflation).

32. Do you want to continue to see commercial development in the City of Derby?

Yes = 101 (80.8%)

No = 15 (12%)

na = 9 (7.2%)

80% of the respondents want to see continued commercial development in the City. This compares to 82% in 2009 and 77% in 2008.

Why did you rate your response where you did?

We are losing some of our small town attributes.

To add to Market Place.

I like the changes that have happened in the last couple of years.

Although we aren't far from Wichita, it would be nice to have more in Derby.

We have enough: Please keep us a small town.

Increases tax base and allows residents to dine/shop in Derby rather than go to Wichita.

Development helps keep our taxes in check and there is better shopping available.

Development only enhances the community.

Growth and more choices for dining.

There is less driving into Wichita and better local job prospects but we need a great coffee shop.

It is good to have businesses here but you need decent zoning rules and roads to avoid congestion: 71st and Rock Road will soon be a bad place traffic-wise.

It is nice to be able to purchase what we want here rather than drive miles.

The proper commercial development can help the employment situation.

A solid viable tax base is always needed, however if the city becomes too big it is possible the rate.

Derby is at a cross road in this regard. We don't want the city to lose its "flavor", its appeal, its safety. The city must avoid at all costs growth for growth sake. We do not want blight to take place giving rise to unsavory elements and a rising crime rate.

Maybe not as much on Rock Road; it is getting pretty congested.

I like the growth.

We need a Hobby Lobby.

It's getting too big.

I have always wanted this place to remain a bedroom community.

So Derby can continue to grow and people can get jobs right here.

It will help grow the city.

There is a lot of building going on.

When will it be too much?

Derby is losing it's small town appeal and the congestion around Rock Road has gotten terrible.

An overview of Derby makes one think the planner(s) fell asleep during Derby's growth.

Growth and development for the city is good.

Growth is good, just be careful we don't get too big.

Grow only until we have what we need. What's up with Charles Chicken property, the eyesore on K-15? Thought all the signs were to be standardized, major improvement but not complete.

I don't like to drive to Wichita when I get home from work.

The city is large enough.

I would like to see a Costco (Sam's) then I would never have to go to Wichita.

I enjoy shopping and dining locally. We need a good bakery, like Panera.

Growth with proper planning. Folks on Buckner got cheated, huh?

I believe growth means we have a good town to move to.

Growth gives as a tax base, support services, and shopping for residents.

When we first moved here in 1987 city leadership seemed uninterested and often opposed commercial development. As these backward looking people got voted out, people with better balance voted in, the result has been for the most part well-planned progress.

As long as we have good people on the city council and staff we have confidence in the direction of Derby with respect to commercial development.

We have fast food and Kobe's but not really anything in between: More restaurant selections would be nice such as Olive Garden, Red Lobster, TGI Friday, etc.

A Best Buy would be nice.  
 To improve employment and tax base.  
 Keep growing, but not quite so fast.  
 Keep growing, but with the city keeping control of the growth.  
 Development seems like it costs us more.  
 As long as growth doesn't affect our property taxes.  
 I love not having to go into Wichita and keeping our money here.  
 Yes, more sit-down restaurants and would love a Hobby Lobby.  
 With gas prices the way they are, I would prefer to shop and eat here rather than go into Wichita.  
 I don't want Derby to become too much of a city, I like the smaller atmosphere.  
 Added tax revenue.  
 I refuse to buy anything in Derby until the 5% sales tax is removed.  
 I like growth as long as it benefits the people of Derby and not just a chosen few, like closing 71st.  
 We don't need it right now.  
 I love to be able to do most of my shopping in Derby.  
 We need bigger and better commercial development.  
 Growth is good for everyone.  
 I see no reason not to.  
 I commend the City of Derby for the commercial growth it has provided, especially hotel & retailers.  
 I'd like to see more in "old" Derby.  
 We need more nice sit-down places to eat instead of fast food.  
 Yes, with careful planning.  
 Brings more job opportunities and less travel time to Wichita.  
 I would love to stay in Derby for all my needs.  
 I have commercial property for sale.  
 We need a good steak house.  
 Too many people and too good of a reputation to stop growth.  
 Development, in the past, has been good for the city but it would be nice to see different places, instead of the same all the time.

33. Do you think the City of Derby manages its finances well?

Yes = 99 (79.2%)  
 No = 23 (18.4%)  
 Don't Know = 0 (0%)  
 na = 3 (2.4%)

Nearly 80% of the respondents believe that the City manages its finances well.

Why did you give the response you did?

I'm not that familiar with the city finances other than our taxes are too high.  
 We get a lot for our tax dollars.  
 Usually I am too busy with my own to worry about the city's.  
 I don't really know much about the finances.  
 It seems like taxes keep getting higher.  
 I have no knowledge of what I need to evaluate.  
 I'm not aware of how finances are spent.  
 I haven't seen a balance sheet.  
 I don't have much knowledge of the finances.  
 Our taxes are fair and the city seems to be very mindful of spending.  
 Our mill levy has been kept stable and services haven't been cut; not many communities can say that.  
 Poor use of city facilities turned over to Chamber of Commerce and there are unnecessary purchases.  
 I would like to see the city work towards saving up funds so that no new projects would require debt.  
 It seems Derby avoids debt more than most communities but we can always do better.  
 I don't really pay attention, but I believe I read the library was paid off before it was built and RRR was paid off early. Sounds good to me.

The city spends too much.  
 The water park was paid off sooner than expected.  
 I think they do as good as they can to keep from raising taxes.  
 It costs more to live in Derby and it shouldn't.  
 They don't do enough to keep taxes low; that goes for the schools too.  
 We have decent taxes, good services, and low debt.  
 The city seems to be moving forward.  
 Derby is well maintained and seems to me whoever is in charge is doing okay.  
 I believe the city is fiscally responsible and a good steward for taxpayers money.  
 They paid off the water park quickly.  
 I have no reason to believe they don't.

34. A dog park is defined as a public part primarily set aside for dogs to exercise and play off-leash in a fenced environment under the supervision of their owners.

What is the maximum distance you would drive to use this type of facility?

0-10 minutes = 29 (23.2%)  
 11-20 minutes = 12 (9.6%)  
 21-30 minutes = 3 (2.4%)  
 I wouldn't use it = 78 (62.4%)  
 other/na = 3 (2.4%)

Of those respondents who would use a dog park, nearly 35% would drive 30 minutes or less to use it.

35. Which of the following best describes your race? (Please circle only one)

Caucasian = 112 (89.6%)  
 African American = 0 (0.0%)  
 Hispanic = 5 (4%)  
 Asian = 4 (3.2%)  
 other/na = 4 (3.2%)

36. What is your gender?

Male = 55 (44%)  
 Female = 66 (52.8%)  
 no response = 4 (3.2%)

37. What is your marital status?

Married = 99 (79.2%)  
 Single = 23 (18.4%)  
 no response = 3 (2.4%)

38. How many children live in your home who are under 18 years of age?

0 = 91 (72.8%)  
 1 = 11 (8.8%)  
 2 = 10 (8%)  
 3 = 5 (4%)  
 no response = 8 (6.4%)

39. What is your level of education?

Some High School = 0 (0.0%)  
 Graduated High School = 37 (29.6%)  
 Some College = 4 (3.2%)  
 Graduated College = 13 (10.4%)  
 Some Graduate School = 38 (30.4%)  
 Graduate Degree = 29 (23.2%)  
 no response = 4 (3.2%)

40. Please circle your approximate total household income.

|                       |            |
|-----------------------|------------|
| Less than \$20,000 =  | 5 (4%)     |
| \$20,000 - \$39,999 = | 11 (8.8%)  |
| \$40,000 - \$59,999 = | 25 (20%)   |
| \$60,000 - \$79,999 = | 20 (16%)   |
| \$80,000 - \$99,999 = | 19 (15.2%) |
| \$100,000 and above = | 29 (23.2%) |
| no response =         | 16 (12.8%) |

41. What is your age?

|               |            |
|---------------|------------|
| Below 25 =    | 0 (0.0%)   |
| 25-35 years = | 8 (6.4%)   |
| 36-50 years = | 22 (17.6%) |
| 51-65 years = | 51 (40.8%) |
| Above 65 =    | 39 (31.2%) |
| no response = | 5 (4%)     |